CCube Solutions forms an alliance with Restore to deliver proven document management software and scanning services to the NHS

- A hospital in Yorkshire the first joint customer project to go ‘live’

May 9, 2016 – CCube Solutions announces today is has formed a non-exclusive alliance with Restore to provide NHS Trusts and Clinical Commissioning Groups (CCGs) a joint solution comprising award-winning electronic document management software (EDMS) and secure high volume scanning services.

Both companies have a long history working with customers in the health service. With an ability to deliver based on two decades of expertise and an established track record of project success, CCube Solutions’ EDMS software is now installed at 28 hospitals around the country with Restore working with over 40% of all NHS Trusts in the UK providing records management and scanning services.

The non-exclusive alliance is symbiotic and means that CCube Solutions and Restore will target more NHS organisations seeking to grapple with the challenges of becoming paper free at the point of care. This is in the context of current Government initiatives that the health service should embrace technology to improve productivity, save money and enhance clinical diagnosis and care.

Work with experts to transition to digital

Vijay Magon, CCube Solutions’ managing director, says, “Clinicians want fast, two or three clicks access to patient information given consultations typically last 15 minutes. Our EDMS, eForms and workflow software is customisable and supports how the medical profession wants to work rather than IT being foisted upon them. We use clever indexing and forms recognition technology to make it simple to find and not search for information.”

Over the years, those Trusts that have transitioned from paper to digital patient records have adopted different strategies. Some, for example, have scanned their whole records libraries while others have adopted a scan-on-demand approach where only files required for specific clinics are processed and delivered. The method of doing this has varied, too. Many hospitals have set up in-house scanning bureaus with others outsourcing the work to specialists.

Magon explains, “Whatever the route depends on the specific needs of the particular NHS organisation and their business case. A lot of Trusts will choose their EDMS first then consider the scanning component. What is certainly true is that scanning is a complex and industrial process often best left to professionals. That’s one of the reason we are working so closely with Restore.”

The two firms are already collaborating on three NHS deals including a project with a hospital in Yorkshire – a contract worth almost £4 million to install a new EDMS solution Trust-wide and scan 175 million pages over a 3-year period. Documents are processed by Restore to meet strict SLAs. Images are then transmitted back to the hospital – integrated with CCube’s EDMS - using secure FTP over a dedicated N3 link.
Restore meets key accreditations required by the NHS including ISO 27001 and BS 10008 and is an approved supplier on various NHS procurement frameworks including NHS Shared Business Services, ESPO and Health Trust Europe. This makes it easier for individual NHS Trusts to purchase scanning services from Restore given the business has already met key selection criteria.

Richard Lancaster, Restore's BPO solutions manager, says, “In the UK, there are four key EDMS players and CCube Solutions is one of them. Document management has been a bit of a minefield for some Trusts as evidenced by various failed projects. The onus for Trusts and CCGs is to work with software suppliers who can truly deliver enterprise-wide solutions and can point to successful use case examples. CCube Solutions can do this and is why we are collaborating with them.”

-ENDS-

About CCube Solutions

CCube Solutions is an award-winning provider of enterprise content management solutions, comprising electronic document and records management, workflow, electronic forms, portal software, and systems integration.

Founded in 1995, it has a proven track record working with the police, local government, NHS and in the private sector providing cost effective and scalable solutions, tailored to meet the individual requirements of customers. An AIIM Advisory Board member, CCube Solutions is active in developing and guiding the future direction of the ECM industry, and upholds AIIM’s principles of good information management, knowledge applied on every customer engagement. CCube Solutions is headquartered in Milton Keynes. For further information, please visit www.ccubesolutions.com

About Restore Group

AIIM-listed Restore Group is the largest UK-owned records management and commercial relocation providers with revenues totalling £91.9 million in 2015 – up 36% year on year. Its document management division provides a range of services including storage, shredding and scanning with the business expanding rapidly through acquisition. Since 2010, the group has purchased 26 companies, including bureau operators, Cintas and Crimson.

Today, Restore scans around 300 million pages annually using high volume scanning equipment from IBML and Kodak Alaris and – in addition to healthcare – supports around 5,000 customers in various industries such as legal, education, banking and insurance. The business operates datacentres in Livingston, Manchester, Redditch and Hanworth (Heathrow) with a disaster recovery site located in Harrogate.

For further information, please visit www.restoreplc.com

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